

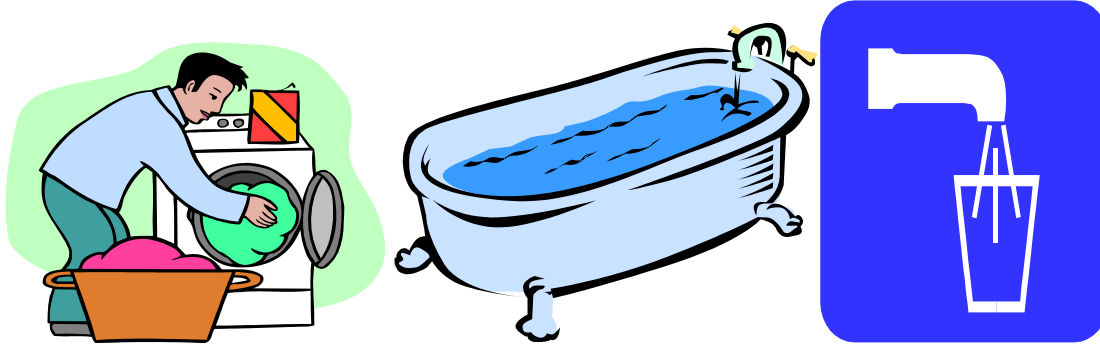
EMERGENCY WATER ASSISTANCE

WILL COUNTY CENTER FOR COMMUNITY CONCERNS

Phone: 815-722-0722

2455 Glenwood Ave, Joliet, IL 60435

Fax: 815-722-6344



To apply for water bill assistance **you must have a current disconnect notice or be disconnected from your services.** Water bill must be in applicants name or if in landlords name the rental lease must state that tenant is responsible for the bill.

Applications are taken: Apply Monday through Friday. Applications are taken on a walk-in basis. Limited number of applications taken each day.

Income: To be eligible for assistance you have to be at or below 125% poverty level.

The following documentation is necessary to apply for assistance:

- Shut off/disconnection notice, current water bill
- Reason for emergency/delinquency (must have documentation to prove hardship)
- Photo ID for the applicant
- Social Security Cards for all household members
- Must provide proof of all expenses **paid** in the last 30 days (receipts).
- Zero income households must prove how they are maintaining basic needs.
- Proof of gross household income for 90 days prior to the date of application which may include: check stubs/SSA/SSI/child support, utility check etc. Any documentation showing money coming into the household.
- Anyone 18 yrs or older in the household with no income **MUST** have a printout from unemployment showing no benefits received 90 days prior to date of application.
- Printout of ALL benefits received from DHS – Public Aid (Medical Cards, Food Stamps, TANF-Cash Assistance)
- Proof of residency, Rental Lease/Mortgage statement
- You may be asked to bring in additional documentation depending on your household circumstances.

ALL APPLICANTS MUST ATTEND A CERTIFIED RENTERS CLASS. NO PAYMENTS WILL BE MADE UNTIL YOU HAVE ATTENDED THIS CLASS!