Connecting the Dots

The mission of Will County Center for Community Concerns is to assist and enable low and moderate income individuals to obtain the opportunities needed to prepare themselves for self-sufficiency.

2018 Annual Report

Housing
- Parenting & Family Support
- Financial & Legal Issues
- Child Care & Child Development
- Employment
- Food & Nutrition
- Education & Training
- Health
- Transportation
- Basic Needs

Will County Center for Community Concerns
Dear Friends,

For the past 32 years, the Will County Center for Community Concerns (WCCCC) has been assisting Will County residents who are struggling. WCCCC provides service and hope to thousands of the most vulnerable people in our community, including low-income families, single parents, children, senior citizens, veterans, and more. WCCCC helps these vulnerable Will County residents avoid homelessness or find housing if they are homeless, keep the lights and water on, increase energy efficiency in order to reduce their utility bills, make critical repairs to their homes, obtain necessary prescriptions, learn to budget and manage their finances, access emergency food and shelter, find or maintain employment, and more.

Partnerships and collaborations are vital to WCCCC’s ability to assist our Will County neighbors. These partnerships allow WCCCC to provide help and hope to people who may have nowhere else to turn. We connect the dots for the vulnerable individuals and families we serve – providing customers with our services and referring them to our partners for other services they may need to achieve stability and self-sufficiency. Together with our partners – and with the help of our donors, community supporters, volunteers, Board Members, and elected officials – WCCCC is improving the lives of low-income individuals and families. I would like to thank all of the people who worked with our agency in 2018 to assist those in need and make Will County a better place for all.

Kris
Kris White
From the
Board Chair

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Kris
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Since our founding, the Will County Center for Community Concerns (WCCCC) has been providing hope by reaching out and serving low-income individuals and households through a variety of vital programs and through partnerships and collaborations with other agencies. In 2018, WCCCC provided nearly 14,000 services that helped people gain hope – services that assisted in saving homes from foreclosure, that ensured homes were safe and livable, that helped heat homes in the winter and cool homes in the summer, that taught budgeting and financial literacy, that helped fight hunger and homelessness, and more.

WCCCC is dedicated to serving the Will County community, and building strong partnerships is part of what makes our agency successful. Making connections in the community – connections with our elected officials, with governmental agencies and systems, with other non-profit agencies, with local businesses, and with individuals in need – helps WCCCC build a strong and healthy community and meet the needs of Will County’s most vulnerable residents.

As Board Chair, I would like to thank all of WCCCC’s partners and supporters. Thank you for joining our efforts to improve our community and provide hope to those in need.

Linda Pote,
Board Chair
Alliant Credit Union Foundation
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Amazon
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Batteries Plus
Berlinky Scrap Corp
Bill Ferris
Block, Klukas, Manzella & Shell, PC
Bob Martin Auto Sales
Bradley & Michelle Allen
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City of Crest Hill
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Karen Sorbero
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Kenneth & Mary Ann Murphy
Kim Hale
Kinzler Janitorial
KSKJ Life
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Leopardo Construction
Les & Kris White
Lincoln Way Community Bank
Louis Joliet DAR
M&M Bank
Manhattan Fire Department
Mariano’s
Max Goldenberg Foundation
Mayor Frank & Laurie Fleischer
Mayor Ray & Vicky Soliman
Michael & Karen Nebe
Mike Hennessy
Melissa Martin
Monee Township
Nancy Franchi
Nancy Vander Woude
Nicor
O.A.K.K. Construction
The Ozinga Foundation
Paul Boetto
Peace Community Church
Peter & Janet Ragusa
Plastipak Packaging
Presence Health
Primary Care Physicians of Essington
Priority Staffing
Ron & Laurie Alberico
Ruth Forni
Saint Bernard Catholic Church
Saint Margaret Mary Parish
Shawn Walsh
Shorewood Kiwanis
St. George Serbian Church
St. Mary Magdalene
State Farm Insurance - Harold Wright
Stephanie Walters
Stepping Stones
Three Rivers Association of Realtors
Timothy Wills
Town Center Bank
Trinity Foundation
Village of Bolingbrook
Village of Rockdale
Village of Symerton
Von Ray & Jackie Barnes
Walmart Foundation
Walter & Caroline Sueske
Charitable Trust
Walter & Linda Pote
Will Township
Wintrust Financial-Old Plank Trail
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Will Township
Wintrust Financial-Old Plank Trail

**The Promise of Community Action**

Community Action changes people’s lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.
The Community Services Block Grant (CSBG) provides core funding to local agencies such as WCCCC to reduce poverty, to revitalize low-income communities, and to empower low-income families to become self-sufficient. WCCCC’s CSBG funding provides programs and services designed specifically to meet the needs of the Will County community. Certified Family and Community Development Specialists provide intensive case management to promote self-sufficiency in the family through planning and SMART (Specific, Measurable, Achievable, Relevant and Time-bound) goal setting.

The following CSBG programs are available to WCCCC customers:

- **Back to School**: Provides school supplies for children in need. In 2018, WCCCC partnered with MorningStar Mission’s “Jump on the Bus Program.” WCCCC contributed $9,000 to help 60 children have the supplies they needed to increase their success in school.

- **Dental Assistance for Veterans**: Veterans may receive assistance up to $500 for dental care that will help prevent future health issues. In 2018, WCCCC helped 2 veterans improve their dental health.

- **Economic Development/Work Readiness**: WCCCC staff provide employment counseling and career coaching and work with customers to recruit and enroll them into work-readiness programs, get help with work clothing, and receive permanent employment placement. Throughout 2018, WCCCC helped 150 individuals become ready to work in an effort to help them become more self-sufficient and 50 of them received Job Placement.
Financial Literacy: Customers may participate in an educational program to improve their knowledge about budgeting, money management, insurance needs, identity theft, credit repair, etc. In 2018, 133 individuals participated in this program.

Homeless Services and Homeless Prevention: If an individual or family is on the streets or residing in an emergency shelter, transitional housing program, permanent supportive housing program, or rapid rehousing program, they may be eligible for assistance. The goal of WCCCC’s program is to fill the “gaps” to help individuals and families overcome barriers to exiting homelessness. In 2018, WCCCC helped 447 individuals and their families who were experiencing homelessness.

Homeless Case Management: Services may include assistance with identification, employment, education, health, and other related expenses for which resources are otherwise unavailable in the community.

Mortgage Assistance: Customers with mortgage delinquencies can be assisted with mortgage payments, mortgage modifications, and/or property taxes. In 2018, WCCCC helped 6 individuals/families pay their mortgage or property tax to ensure they would not lose their homes.

Nutrition Programs: Funds are available for meals for seniors, holiday food boxes for families with children, and food boxes for other income-eligible customers. In 2018, WCCCC provided food for 607 individuals in need.

Case Management and Rent Assistance: Provided strength-based case management to individuals and families in need. In 2018, WCCCC helped 126 individuals and families.

Scholarship Program: WCCCC is able to offer scholarships up to $1,000 toward tuition, books, and supplies. WCCCC helped 9 people further their education in 2018.

Volunteer Income Tax Assistance (VITA): WCCCC has specially trained staff in order to offer free tax preparation and e-file services for households with income of less than $54,000 per year. For the 2018 tax season, WCCCC helped 283 individuals/families prepare and submit their taxes accurately and on time.

Water Assistance: Assistance with overdue water bills. In 2018, WCCCC helped 64 individuals keep their water on.

Information & Referral: WCCCC offers information and referrals for customers to other agencies and services within our community. Throughout 2018, WCCCC provided information and referrals for assistance to over 1,775 Will County residents.
Energy costs can greatly stress the household budget and force families to decide between what bills to pay and what to do without. The Low-Income Housing Energy Assistance Program (LIHEAP) is designed to help low-income households pay their energy bills. Assistance is provided as a one-time direct payment to the utility provider. Reconnection assistance and furnace replacement is also available to households in need.

In 2018, 5,093 households received utility assistance through LIHEAP totaling $2,608,690.84. Many of those households (2,747) also received special home energy saving kits that included items like LED light bulbs and power strips.

WCCCC also replaced the furnaces for 15 low-income households and the boiler for one low-income household, ensuring these families had heat in the winter while lowering their utility bills and eliminating fire and carbon monoxide hazards. WCCCC also repaired, cleaned, and tuned 7 furnace units which improved the operation and efficiency of these units.
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The ComEd Special Hardship Program helps income eligible families with certain special hardships. Special hardships include medical bills, military service, disability, senior hardships, family crisis, property damage, loss of employment or income, or being the victim of a crime.

In 2018, 1,315 households were assisted through this program. A total of $497,647.05 in financial assistance was provided.

The Emergency Food and Shelter Program is funded by the Federal Emergency Management Agency (FEMA) and distributed through local United Way offices. The program assists with feeding, sheltering, and providing critical resources to qualified households.

In 2018, assistance totaling $27,529.65 was provided to 259 households.
The Will County Center for Community Concerns has forged a lasting strategic partnership with Cornerstone Services, a Will County-based agency that provides services to individuals with developmental disabilities and mental health challenges. For many years, WCCCC and Cornerstone have worked in conjunction to help reduce homelessness, ensure safe group homes in the community, and provide job training to help people with disabilities find employment. Cornerstone commented, “Over the past year, the Resource Innovations—Utility funding provided through WCCCC enabled Cornerstone to modernize eleven of our group homes for adults with disabilities, with more homes targeted for this year. The modernization will make the homes more energy efficient, including new showerheads, furnaces, and appliances. WCCCC was even able to purchase and completely renovate a home for Cornerstone with funds from the Illinois Attorney General’s Foreclosure Settlement Program. This home was deeded to Cornerstone last year and is now the residence for six to eight individuals with developmental disabilities. Our strong partnership with WCCCC made this possible.”
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Employment & Employer Services (E&ES) has partnered with the Will County Center for Community Concerns (WCCCC) since 2016. E&ES commented, “We appreciate the opportunity to bring our workforce development services to those WCCCC serves, making employment placement assistance easy to access for residents of Will County. WCCCC clients receive individualized career coaching, job readiness training, and job placement and benefit from our large network of more than 3,000 Chicagoland businesses, who our Business Services team works with directly to source job opportunities and place qualified candidates. Our seasoned Career Coach, who works onsite at WCCCC, makes the collaboration easier to assist jobs seekers who are overcoming barriers to employment (child care issues, criminal background, limited work history, limited education, etc.) and gets them prepared to succeed in interviews and take on the responsibilities of full-time employment. This collaboration has become a one-stop shop for residents of Will County.”

As our community continues the fight against the opioid crisis, more agencies are forming partnerships to make a difference. WCCCC and Stepping Stones Treatment Center work together to provide substance use and related mental health disorder treatment services even if persons served are unable to pay. Stepping Stones commented, “Our partnership with the WCCCCC has aided the mission with the development of the Recovery Coaching Program. With the implementation of this new program, we have been able to assist a population in need of greater assistance. Recovery Coaching provides clients with the support necessary to sustain a life in recovery. Coaches deliver access to resources and remove barriers that often block progress in the stages of early recovery. Clients receive concentrated support to build confidence in facing challenges as they navigate into their new life. This level of care would not be possible without our partnership with the WCCCC. These valuable agency partnerships model the vital relationships forming between coaches and clients. As our organization benefits from the support of WCCCC, so do our clients and the community at large.”

Employment & Employer Services

Onward and Upward

Employment & Employer Services (E&ES) has partnered with the Will County Center for Community Concerns (WCCCC) since 2016. E&ES commented, “We appreciate the opportunity to bring our workforce development services to those WCCCC serves, making employment placement assistance easy to access for residents of Will County. WCCCC clients receive individualized career coaching, job readiness training, and job placement and benefit from our large network of more than 3,000 Chicagoland businesses, who our Business Services team works with directly to source job opportunities and place qualified candidates. Our seasoned Career Coach, who works onsite at WCCCC, makes the collaboration easier to assist jobs seekers who are overcoming barriers to employment (child care issues, criminal background, limited work history, limited education, etc.) and gets them prepared to succeed in interviews and take on the responsibilities of full-time employment. This collaboration has become a one-stop shop for residents of Will County.”
MorningStar Mission has partnered with Will County Center for Community Concerns for over 25 years. MorningStar Mission commented, "In addition to referring guests for agency specific help, WCCCC and MorningStar also partner with a back to school grant providing children with their school supplies, new clothing, and shoes, allowing the kids to start school like all their classmates with everything they need for the new school year."

The Riverwalk Food Pantry Program known as “H.E.A.L.” or “Riverwalk HEAL-GFP” (Healthy Eating and Lifestyle Garden & Food Pantry) is a program of Holsten Human Capital Development, NFP (HHCD). Riverwalk HEAL-GFP commented, "In collaboration with the Will County Center for Community Concerns (WCCCC), we resource, store and allocate food to residents residing in the Riverwalk Homes complex and surrounding communities. We provide food to assist our population with attaining and maintaining a healthy lifestyle. Our partnership with WCCCC helps us achieve that."
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Valued Partnerships That Help us Serve The Community

12 Partnerships with other organizations serving the Will County community are vital to WCCCC’s success and to our ability to help people in need in our community. When we build partnerships, we unite in a common goal - assisting those in need and improving our community. Working together, we achieve a greater impact than we can alone. We share resources, strengthen our programs, reach out to more members of the community, and create a continuum of services that meets the needs of the vulnerable members of our community. Our collective impact creates true change in Will County.

- Kris White, WCCCC Executive Director
The Illinois Home Weatherization Assistance Program (IHWAP) is designed to help income-eligible Will County residents increase the energy efficiency of their homes, reducing their heating and cooling bills and increasing the comfort of their homes.

Through IHWAP, participants receive heating system inspections (including repair or replacement of the furnace, if necessary), caulking, insulation of exterior walls and attic areas, weather stripping, and other energy conservation measures, such as replacement of old refrigerators with new energy efficient models. The Weatherization program is available to both homeowners and renters.

As much as half of the energy used in a home goes to heating and cooling. Air leakage transfers heat into and out of a home and is one of the greatest causes of energy waste in a home, accounting for an estimated 25% to 40% of the energy used for heating and cooling in a typical house. Improving the energy efficiency of a residence can reduce the energy demand and may drastically decrease utility bills.

In 2018, WCCCC assisted 73 households through this program at a total cost of $696,852.85. WCCCC helped income-eligible households keep their homes warmer in the winter and cooler in the summer and reduced their utility bills by increasing the energy efficiency of their homes.
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WCCCC’s Home Repair Program provides necessary home repairs at no cost to income-eligible homeowners. An estimated 95% of low-income homeowners are unable to adequately repair and maintain their homes.

Simple home repairs are unaffordable, yet repairs left undone can lead to unsafe living environments, code violations, and evictions. WCCCC’s Home Repair Program addresses this need and helps residents turn around their substandard housing conditions, comply with building codes, and remain in their homes, thus avoiding homelessness.

This program is entirely funded through generous donations provided by grant funds, foundations, businesses, civic groups, and individuals.

Typical repairs include window replacements, furnace or water heater repairs or replacements, roof repair, gutter repair, replacement of gas shut off valves and gas pipes, and more.

In 2018, 12 homes were repaired at a total cost of $154,433.52, and over 160 homes have been repaired since the program was created in 2002, ensuring low-income homeowners and their families are able to remain in their homes, avoid homelessness, and live in a home that is safe and functional.
The Continuum of Care is concerned with the broad issues surrounding homelessness in Will County, including education/support services, grants/funding, housing/plan to end homelessness, etc.

The Continuum’s vision is to create a seamless, comprehensive system of services that prevents homelessness, supports the emergency and ongoing needs of the homeless, provides the tools necessary to sustain independent living, and leads to permanent self-sufficiency.

WCCCC also administers the Homeless Management Information System (HMIS) database. The HMIS database allows participating agencies to track the services provided to homeless individuals and families to ensure that they are accessing services as appropriate.

WCCCC, as the administering agency for the Continuum, is responsible for the annual Point In Time count mandated by the Department of Housing and Urban Development (HUD). On a select date, data on sheltered and unsheltered individuals and households is collected and submitted to HUD. Data is collected from shelters, police departments, municipalities, and social service agencies. In 2018, the Will County Continuum of Care identified a total of 341 persons (298 sheltered/43 unsheltered) within Will County who were homeless on January 31, 2018.

WCCCC, on behalf of Continuum member agencies, submits applications to the Department of Housing and Urban Development (HUD) for funding to provide housing and services to our homeless population in Will County.

Last year, the Will County Continuum of Care received over $4.1 million in funding from HUD to provide emergency shelter, permanent housing, and other services to this population.

Each December, WCCCC’s Holiday Food Basket Program assists low-income families in Will County with children under the age of 17. WCCCC hosts participating families for an evening of holiday celebration where staff and volunteers greet guests, offer refreshments provided by local businesses, and provide each family with a generously filled food box that includes a frozen turkey, pantry staples, and all the fixings for a holiday meal. Each child also receives a visit with Santa Claus and an age-appropriate toy, a new winter coat, and hats and gloves.

In 2018, this program provided a holiday meal to 125 families as well as toys and winter attire for over 300 children.

WCCCC’s Homeless Services Program is designed to fill gaps in services for Will County’s homeless population. Our program offers case management, bus passes, clothing, prescription assistance, gas cards, food vouchers, employment training, and assistance with fees related to education, obtaining birth certificates, driver’s licenses, and ID cards. Last year, WCCCC served 105 individuals at a total cost of $31,245 through this program.

WCCCC also assists homeless households or those at imminent risk of becoming homeless by providing rental assistance, security deposits, and relocation/stabilization services for rapidly attaining permanent housing through our Emergency Solutions Grant Program (ESG) and the Tenant Based Rental Assistance (TBRA) Program. In 2018, WCCCC helped 300 individuals and their families exit homelessness by providing services in the amount $82,214 through the ESG Program as well as an additional 216 individuals and their families in the amount of $85,071 through the TBRA Program.
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WCCC has been a HUD-approved Housing Counseling Agency since 1993. WCCC’s housing counselors meet with individuals and families to determine the best course of action and means of assistance for their circumstances. Households who are considering the purchase of a home have the option of participating in a class offered in a group setting.

The Housing Counseling Program provides counseling and education to homeowners and prospective homeowners on topics such as budgeting, property maintenance, insurance, landlord/tenant relations, mortgage default and delinquency, and other family and life skills.

In 2018, a total of 263 households received the following no-cost services:

- Loss Mitigation Counseling
- Pre-Purchase Counseling
- Home Equity Conversion Mortgage (Reverse Mortgage) Counseling
- Homebuyers Education Class
- Fair Housing Workshop
- Hardest Hit Fund

Our housing counseling staff also took applications for the City of Joliet Downpayment Assistance Program and assisted 9 households with obtaining down payment assistance for a new home through this program in the amount of $255,363.
In 2014, WCCCC was awarded a $3 million grant through the National Foreclosure Settlement Award to mitigate the effects that the foreclosure crisis has had on Will County.

Through this program, WCCCC (the team lead in a partnership with Will County and the City of Joliet) acquires and demolishes or rehabilitates and resells foreclosed and vacant housing units in targeted areas of Will County. In addition to rehabbing and reselling homes, funds are used to identify and demolish blighted residential properties within the Joliet city limits.

In order to be eligible, potential buyers of properties through this program must be at or below 80% of the area median income as defined by HUD. To date, 39 homes have been purchased, rehabbed, and resold through this grant, including ten homes in 2018.

WCCCC staff assesses each property prior to its rehabilitation and completes a final inspection of the work before turning the home over to its new owner. This grant also allows WCCCC to provide pre-purchase counseling to the new homeowners, as well as foreclosure prevention counseling and education.

The grant also has provisions for non-homebuyer activities such as emergency housing assistance, including first and last month’s rent, security deposits, and utility assistance. The Foreclosure Settlement Program helps stabilize housing and has a positive impact on many households within our community.
The “Healthy Homes/Healthy Families Expo” was held in May of 2018 with many families attending the event. This annual event, held at the Will County Center for Community Concerns, provides Will County households with information on services and products that will help keep their families and homes safe and healthy.

WCCCC’s Housing Counselors were on hand at the event to answer general questions relating to housing or evictions, and Homeless Services staff offered information on affordable housing options and homeless prevention programs.

General information on each of the programs and services offered by WCCCC was also available to all in attendance. In addition, representatives of BMO Harris Bank, First Midwest Bank, and Joliet Bank and Trust were available to speak to homeowners about foreclosure prevention strategies, the foreclosure mediation process, and answer other questions from current or potential homeowners.

Furthermore, the Northern Illinois Food Bank’s Mobile Food Pantry was on site to help augment the food budget of families who qualified for assistance.

### Other WCCCC Outreach Events

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WCCCC’s Housing Counselors were on hand at the event to answer general questions relating to housing or evictions, and Homeless Services staff offered information on affordable housing options and homeless prevention programs.

General information on each of the programs and services offered by WCCCC was also available to all in attendance. In addition, representatives of BMO Harris Bank, First Midwest Bank, and Joliet Bank and Trust were available to speak to homeowners about foreclosure prevention strategies, the foreclosure mediation process, and answer other questions from current or potential homeowners.

Furthermore, the Northern Illinois Food Bank’s Mobile Food Pantry was on site to help augment the food budget of families who qualified for assistance.
## Let the Numbers Tell the Story - 2018 Services Provided

<table>
<thead>
<tr>
<th>Program</th>
<th>Services Provided</th>
<th>Dollars Expended</th>
</tr>
</thead>
<tbody>
<tr>
<td>Back-to-School</td>
<td>60</td>
<td>$9,000.00</td>
</tr>
<tr>
<td>Job Placement</td>
<td>56</td>
<td>$-</td>
</tr>
<tr>
<td>Clothes for Work</td>
<td>81</td>
<td>$-</td>
</tr>
<tr>
<td>ComEd Special Hardship Program</td>
<td>1,315</td>
<td>$497,647.05</td>
</tr>
<tr>
<td>Dental Assistance for Veterans</td>
<td>2</td>
<td>$1,000.00</td>
</tr>
<tr>
<td>Down Payment Assistance</td>
<td>9</td>
<td>$255,363.00</td>
</tr>
<tr>
<td>CSI / OJT Work Readiness</td>
<td>13</td>
<td>$52,442.02</td>
</tr>
<tr>
<td>Case Management - Rent</td>
<td>126</td>
<td>$181,738.50</td>
</tr>
<tr>
<td>Emergency Food &amp; Shelter Program</td>
<td>259</td>
<td>$27,529.65</td>
</tr>
<tr>
<td>Emergency Solutions Program (ESG)</td>
<td>300</td>
<td>$82,214.00</td>
</tr>
<tr>
<td>Energy Saving Kits</td>
<td>2,747</td>
<td>$-</td>
</tr>
<tr>
<td>Financial Literacy</td>
<td>133</td>
<td>$13,300.00</td>
</tr>
<tr>
<td>Foreclosure Settlement Rehab</td>
<td>10</td>
<td>$480,495.00</td>
</tr>
<tr>
<td>Hardest Hit</td>
<td>151</td>
<td>$-</td>
</tr>
<tr>
<td>Home Repair Program</td>
<td>5</td>
<td>$125,549.00</td>
</tr>
<tr>
<td>Homeless Services Program</td>
<td>447</td>
<td>$27,225.00</td>
</tr>
<tr>
<td>Homeless / Street Outreach</td>
<td>22</td>
<td>$4,020.00</td>
</tr>
<tr>
<td>Housing Counseling</td>
<td>112</td>
<td>$-</td>
</tr>
<tr>
<td>Information / Referral</td>
<td>1,778</td>
<td>$-</td>
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<tr>
<td>LIHEAP</td>
<td>4,198</td>
<td>$2,079,133.00</td>
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<tr>
<td>Water Assistance</td>
<td>64</td>
<td>$40,126.00</td>
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<tr>
<td>Mortgage Assistance</td>
<td>6</td>
<td>$10,906.35</td>
</tr>
<tr>
<td>Nutrition Program</td>
<td>607</td>
<td>$-</td>
</tr>
<tr>
<td>PIPP</td>
<td>895</td>
<td>$529,557.84</td>
</tr>
<tr>
<td>REH-Unrestricted Home Repair</td>
<td>7</td>
<td>$28,884.52</td>
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<tr>
<td>Scholarship Program</td>
<td>9</td>
<td>$9,000.00</td>
</tr>
<tr>
<td>TBRA</td>
<td>216</td>
<td>$85,071.00</td>
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<tr>
<td>Volunteer Income Tax Assistance</td>
<td>283</td>
<td>$-</td>
</tr>
<tr>
<td>Weatherization</td>
<td>73</td>
<td>$696,852.85</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>13,984</strong></td>
<td><strong>$5,237,054.78</strong></td>
</tr>
</tbody>
</table>
**2018 Financial Summary**

### Unrestricted Revenues

<table>
<thead>
<tr>
<th></th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federal Grant Revenue</td>
<td>$5,721,583</td>
</tr>
<tr>
<td>State Grant Revenue</td>
<td>$1,248,275</td>
</tr>
<tr>
<td>Other Grant Revenue</td>
<td>$873,065</td>
</tr>
<tr>
<td>Interest and Dividend Income</td>
<td>$3,403</td>
</tr>
<tr>
<td>Donations</td>
<td>$25,036</td>
</tr>
<tr>
<td>Other Income</td>
<td>$24</td>
</tr>
<tr>
<td><strong>Total Unrestricted Revenues</strong></td>
<td><strong>$7,871,386</strong></td>
</tr>
</tbody>
</table>

### Expenses

<table>
<thead>
<tr>
<th></th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Services</td>
<td>$7,268,521</td>
</tr>
<tr>
<td>Management and General</td>
<td>$560,782</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$7,829,303</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Increase in Unrestricted Net Assets</td>
<td>$42,083</td>
</tr>
<tr>
<td>Net Assets – Beginning of Year</td>
<td>$1,263,117</td>
</tr>
<tr>
<td>Net Assets – End of Year</td>
<td>$1,305,200</td>
</tr>
</tbody>
</table>
The mission of Will County Center for Community Concerns is to assist and enable low and moderate income individuals to obtain the opportunities needed to prepare themselves for self-sufficiency.

2455 Glenwood Avenue
Joliet, Illinois 60435
815-722-0722
www.wcccc.net

Office Hours
Monday / Tuesday / Thursday / Friday: 8:00am – 4:00pm
Wednesday: 8:00am – 7:30pm