Home Energy
Assistance Program/PIPP (Percentage of Income Payment Plan)
Administered by: Will County Center for Community Concerns
(Gas, Electric and Furnace assistance)

The Low Income Home Energy Assistance Program (LIHEAP) helps income-eligible households pay home energy bills whose 30 day gross income is at or below 150% of the poverty level. You will have a choice depending on your household situation if you would like to enroll in LIHEAP or the PIPP program both programs will be explained and presented to you at time of application. LIHEAP helps income eligible households with Gas, Electric & Furnace assistance. LIHEAP offer furnace assistance which is available for homeowner occupied Will County residents whose furnace is non-operational.

- **Starting October 1, 2019** LIHEAP will be accepting applications for applicants with an elderly household member age 60 or older and/or a disabled household member (disabled member must be actually receiving disability benefits). We will also be accepting applications for emergency furnace.
- **Starting November 1, 2019** We will be accepting applications for households whose gas and/or Electric service is disconnected or under imminent threat of disconnection (i.e. disconnection notice has to be within 7 days of disconnection date) and/or households with children ages 5 and younger. We will also be accepting applications for emergency furnace.
- **Starting December 2, 2019** the program will be available to all income eligible households.

Applications will be taken at Will County Center for Community Concerns located at 2455 Glenwood Avenue, Joliet, IL 60435
Monday, Tuesday, Thursday & Friday from 8:00am to 3:00pm and Wednesdays from 8:00am to 6:30pm or until the daily sign-in sheet is full (whichever comes first).

In addition, applications will be taken at various locations throughout the Will County area. For

YOU MUST BRING ALL REQUIRED DOCUMENTATION WHEN APPLYING.
LISTED BELOW IS BASIC INFORMATION THAT IS NEEDED TO TAKE AN APPLICATION (this may not be all the documentation that is needed so this does not guarantee that your application will be complete during the initial contact visit with WCCCC staff member):

1. Social Security Card for everyone in the household
2. ID or Drivers License
3. Income for all household members for the last 30 days
4. Any Household member age 18 or older will need proof they are or are not receiving benefits from DHS (Public Aid) and IDES (Unemployment) if there is no income
5. Gas and Electric bill

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